

MEETING**HENDON RESIDENTS FORUM****DATE AND TIME****TUESDAY 26TH JUNE, 2012****AT 6.00 PM****VENUE****HENDON TOWN HALL, THE BURROUGHS, NW4 4BG**

Dear Councillors,

Please find enclosed additional papers relating to the following items.

Item No	Title of Report	Pages
3.	ACTION SHEET - 26 JUNE 2012	1 - 6

Paul Frost 020 8359 2205 hendon.residentsforum@barnet.gov.uk

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HENDON RESIDENTS FORUM

Tuesday 26 June 2012 6:00pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

Action/Update Note

Chairman: *Councillor Brian Gordon
Vice-Chairman: *Councillor Sury Khatri

*Denotes Councillor Present

	Issues Raised	Response	Update
1	<p>Anti-Social Behaviour - Varley Parade - NW9 6RR</p> <p>Report that CCTV has been installed some time ago, however it is in the wrong place. Now there is a problem with ant-social behaviour at Varley Parade</p> <p>Mr S Oram</p>	<p>PIT officers have spoken to police and they state. The problem is general disorder. They have dealt with refugees sleeping in the rear access road. The next problem is youths from the Brent side coming across and causing ASB. Peak times from midnight. This is outside working hours for PIT and therefore we rely on police. They have tried to deal but with officers being abstracted to other duties it is very difficult to manage the problem effectively at present.</p> <p>The situation will be monitored.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p>	<p>No further response.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p>
2	<p>Street Cleaning</p> <p>Bertram Road and the roads around there are always dirty and currently someone has dumped a mattress there.</p> <p>Can you please make sure that this is cleaned regularly as there are two schools in the area and this could be a fire hazard.</p>	<p>Yes this dumped mattress was removed the same day as it was reported to us.</p> <p>I have been in regular contact with Kavita Singh & Cllr Johnson.</p> <p>I have informed her that the current residential sweeping regime includes 6 weekly cyclic sweeping consisting of manual sweeping of footpaths and road channels, mechanical sweeping of road surfaces where parked vehicles allows. Servicing of all litter bins and litter removal</p>	<p>No further response.</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> <p>AGENDA ITEM 3</p>

Issues Raised	Response	Update
<p>Also can you please give an account of how often these roads are swept? Kavita Singh</p>	<p>from grass verges and green areas. In addition to the above we also operate responsive cleansing teams and residents are able to report problems such as dog fouling, broken glass, accumulated litter, overfull litter bins, fly tipping, graffiti, vomit, dead animals. These reports can be made on line via barnet fix my street or by calling the customer services line on 02083594600.</p> <p>We will respond to any such reports within 24hrs of receiving them.</p> <p>I have contacted Val White in childrens services and she is contacting the interim head teacher at Parkfield school to ask if a letter can be sent to all parents asking them not to drop litter or cigarette ends outside the school. This has become a real problem in recent months and it isnt fair that residents of the road have to tolerate this anti social behaviour, it is noticeable that during school holidays the littering problem is greatly reduced.</p> <p>I have made Kavita Singh aware of our efforts to deal with the school parent littering problem.</p> <p>This also applies to the school in Montagu Rd where littering occurs during school term times.</p> <p>There is alsoan issue with residents dumping bulky items outside their properties in this general area, this then has a knock on affect and sacks of excess domestic waste also get dumped on the street.</p> <p>The refuse management team are also aware of problems with poorly presented household waste with wheeld bins often overloaded and spilling waste onto the pavement.</p> <p>Letter drops to residents have been arranged in the past and further drops are under consideration.</p> <p>Dave Ward</p>	

Issues Raised	Response	Update
<p>3</p> <p>The five parks in Hendon - Malcom Crescent, Sturgess Park, York Park, West Hendon Playing Fields and Queens Park are all completely run down.</p> <p>The play equipment in really not 'fit for purpose' The residents are not at all happy especially since they don't seem to know when some of this equipment will be repaired or replaced.</p> <p>The children need somewhere to play and this needs urgent attention. Residents in West Hendon are not happy and can't understand why their parks are not in the same condition as in other wards for example, Hampstead Garden Suburb, Mill Hill, Victoria Park and many others. Can you please do something about this?</p> <p>Local Resident</p>	<p>Dave.ward@barnet.gov.uk</p> <p>The parks play areas listed at Hampstead (Lyttelton Park), Mill Hill and Victoria Park by the resident have been improved through external grant funding obtained by the local friends of the park group and local resident associations.</p> <p>We would like to hear from any local park user who would like to set up a friends group or join an existing group, so that further improvements can be made to facilities within their local park.</p> <p>If the local resident would like to become involved in helping to improve local park play facilities we would be pleased to hear their ideas. Please contact the Greenspaces team using the contact details below.</p> <p>If the resident would like to contact Greenspaces direct, an officer will also be able to inform them of the reasons why certain pieces of play equipment was removed from the parks listed. They will also be able to provide an update on the progress of any play area equipment repairs or replacement for each parks listed.</p> <p>parks@barnet.gov.uk</p> <p>0208 359 4600</p>	<p>No further update</p> <p>parks@barnet.gov.uk</p>
<p>4</p> <p>Montagu Road</p> <p>What is being done to deal with the fast growing volume of constant traffic generated by the school in Montagu Road - particularly in the evenings.</p> <p>It has become uncontrollable and untenable, Montagu Road has become a</p> <p>ω</p>	<p>Parking and traffic surveys were undertaken in January 2012. Following delays in receiving the survey data from the external contractor, the analysis is now almost complete. A report detailing the findings of the surveys will then be written and considered, and based on this, a decision will then be taken on what measures will be the most appropriate to help improve the parking and traffic issues being encountered in the area.</p>	<p>No further update</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>

Issues Raised	Response	Update
<p>large car park with no regard to parking regulations."</p> <p>Judy Shepherd</p>	<p>In relation to parking, there is strong evidence to support resident's initial assertions that certain roads would benefit from longer CPZ operational times in order to protect resident parking where in high demand, and in doing so introduce allocated pick up and drop off points for parents of the local school in locations where resident parking demand is lower and where children can be picked up and dropped off safely, such as in Algernon Road. It is also considered that in order to improve safety and traffic flow a certain amount of 'at any time' waiting restrictions should be introduced in strategic locations, and the provision of a School Keep Clear marking would be beneficial for improving the safety of school children.</p> <p>The wider traffic issues are still being assessed and considered however, we anticipate consulting formal on agreed proposals including increased CPZ hours in early September 2012, after the summer holiday period.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	

The Forum which commenced at 6.00pm ended at 7pm

Officers Present:

Neil Richardson –Highways Manager
Paul Frost – Business Governance Officer

Councillors Present:

Councillor Geoffrey Johnson
Councillor Julie Johnson
Councillor Ansuya Sodha
Councillor Agnes Slocombe
Councillor Claire Farrier
Councillor John hart

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